

ATNS ECEO POLICY 1/2014

PROMULGATED BY : EXECUTIVE OFFICE OF CEO
EFFECTIVE FROM : 04 APRIL 2014
ENQUIRIES : OFFICE OF THE CEO
APPLICABLE : TO ALL EMPLOYEES

SUSTAINABLE CLIMATE CHANGE STAKEHOLDER ENGAGEMENT POLICY

1. INTRODUCTION

The aviation and climate change agenda has become a high priority for the industry and the world. The overall goal of the industry is to take concrete steps toward coordinated and comprehensive action to address the impact of international aviation on the environment. In order to achieve this goal stakeholder engagement between all aviation assets is crucial. Additionally, one of the fundamentals of the Integrated Reporting process is stakeholder engagement which demonstrates how an organisation responds to the legitimate needs and concerns of key stakeholders.

This stakeholder engagement policy outlines ATNS's engagement, collaboration and interaction with stakeholder groups in order to understand, address and respond to the complex environmental challenges facing the industry.

2. SCOPE

This policy sets out to define ATNS's approach to stakeholder engagement for sustainable climate change engagements with our stakeholders and to identify the relevant stakeholder groups within this context.

3. PURPOSE

The purpose of this sustainable climate change stakeholder engagement policy is to:

- 3.1 Outline the principles of engagement with our stakeholders.
- 3.2 Provide the basis for selection and identification of stakeholders with whom to engage.
- 3.3 Reinforce ATNS's commitment to address the impact of international aviation on the environment.
- 3.4 To formalise the engagements and improve on engaging with our stakeholders on environmental material issues in order to receive feedback and improve as a service provider.

4. STAKEHOLDER ENGAGEMENT PRINCIPLES

ATNS's commitment to inclusive engagement on aviation and climate change is based on the principle of:

- 4.1 **Materiality:** ATNS's environmental programmes and initiatives reflect issues that concern our customers and users and finding solutions that will add value to aviation's environmental performance.
- 4.2 **Collaborative:** ATNS understands that to achieve integration and improve environmental performance, we need to establish deep partnerships, aligned towards a common goal to achieve sustainable aviation.
- 4.3 **Consultative:** ATNS values key stakeholder views, perspectives and legitimate concerns and provides appropriate forums and channels to foster dialogue and inclusive decision-making.
- 4.4 **Responsiveness:** To achieve and maintain legitimacy, ATNS will provide regular, comprehensive and accessible information on material issues as well as provide opportunities for stakeholders to provide valuable input and feedback.

5. KEY ENGAGEMENT TOPICS

The following relevant initiatives and programmes to improve ATNS's environmental performance will form the basis for engagements with our stakeholders:

- 5.1 Flight Efficiency Programme – ATNS commits to sustainable business operations by contributing to the reduction of greenhouse gas emissions (GHG) for our customers and our organisation.
- 5.2 Noise and local air quality – ATNS commits to the improvement of local air quality and the reduction of noise through the appropriate assessment of environmental impacts.
- 5.3 Sustainable Climate Change Awareness Programme – ATNS commits to improving understanding of how the natural environment functions and how the operations of the company impact the natural environment.

6. BASIS FOR SELECTION AND IDENTIFICATION OF STAKEHOLDERS WITH WHOM TO ENGAGE

ATNS's stakeholders have been identified on the basis of those groups who have influence on ATNS and groups whose environmental performance is dependent on ATNS.

ATNS defines the following groups of key stakeholders and reasons of engagements:

Stakeholder group	Reason for engagement
ATNS employees	<ul style="list-style-type: none"> • Meet the company's strategic imperative of becoming a transformative organisation that invests in its people • Develop and root organisational knowledge to create a culture of sustainability for future employees • Create awareness and understanding of environmental matters and build alignment into our everyday business processes • Promote employee volunteering in environmental initiatives and embed corporate citizenship • Provide appropriate channels and forums for employee ideas, concerns and feedback in relation to environmental sustainability.
ATNS customers/users	<ul style="list-style-type: none"> • Understand customer challenges, opportunities and concerns regarding environmental performance and respond appropriately as a service provider • Collaborate with customers to achieve greater reduction in fuel burn, noise and CO emissions • Enhance value-adding solutions and innovations in our everyday operational processes for the benefit of the users. • Share information and develop a unified voice for the aviation industry
Industry bodies	<ul style="list-style-type: none"> • To support and enable industry efforts towards an integrated approach in mitigating the impact of carbon emissions in aviation • To collaborate with other ANSPs in developing guidance materials related to environmental sustainability efforts
Shareholder, Government and regulatory bodies	<ul style="list-style-type: none"> • To keep our shareholder informed regarding environmental protection activities and ensuring they are aligned to our mandate • To align to governmental outcomes and programmes as well as contribute to the country's improved environmental performance • To ensure regulatory compliance and support implementation of domestic policies and plans
Local municipalities	<ul style="list-style-type: none"> • To provide input on spatial development to support Performance-based Navigation, reducing noise and emissions



ATNS will engage all relevant stakeholders to understand environmental pressures facing the aviation industry at local, regional and global level. We will ensure that the sustainable climate change agenda is relevant to the global environmental initiatives and industry requirements.

ATNS will ensure that its environmental plans, objectives and progress against these plans are reported annually, meeting short-term and long-term expectations. We will ensure that this policy and all relevant procedures relating to it are understood, implemented and maintained.

P Marais
Executive Office of CEO (Acting)